

## **Paul Howe Swim School (PHSS) Terms and Conditions**

### **Cancellation**

If a lesson is cancelled **within 24 hours** of the lesson time then the full lesson fee will be charged. This applies regardless of the reason for the cancellation including sickness.

If you know you are going to be away for holidays etc. then please provide me with as much notice as possible. This is so that I can offer some temporary lessons to another student on my waiting list.

\* I can only hold a lesson slot for 2 weeks free of charge. After the two week period, I am happy to continue to hold the lesson slot open for you but will charge the lesson fee whilst it is vacant.\*

### **Late attendance for lesson**

If the student is late for a lesson then only the remaining part of the lesson time will be taught. There will be no partial refund and the lesson cannot overrun.